

Valtavallo Ltd.

General Warranty Terms and Conditions

Effective as of February 1, 2019



This document is to describe general warranty terms and conditions of Valtavallo Ltd.

1. The warranty period starts on the date of the purchase.
2. This warranty only applies where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts or workmanship during the warranty period.
3. This warranty only applies when the product has been installed according to the manufacturer's installation manual, and operated within the operating range and environmental conditions provided in the product specifications.
4. This limited warranty does not apply to loss or damage to the product caused by: negligence; abuse; misuse; mishandling; improper installation, storage or maintenance; damage due to fire or acts of God; vandalism; civil disturbances; power surges; improper power supply; electrical current fluctuations or corrosive environment installations. This limited warranty is void if the product is not used for the purpose for which it is designed.
5. If the product fails to operate in accordance with this warranty, Valtavallo reserves the right either
 - a) to, within a reasonable time, repair the defective product
 - b) to replace the defective product with a new comparable product
 - c) to refund the price of the product to the buyerThis warranty, however, does not include any removal or reinstallation activities, costs or expenses, nor labor costs or expenses, in respect of the reparation or replacement of the product.
6. Guarantee claims have to be reported and returned to the local distributor within 30 days after discovery of the defect. A proof of purchase, such as invoice, needs to be provided with the guarantee claim.
7. Defective products must be returned to Valtavallo according to the guidance given by Valtavallo to the customer. If the broken tubes are not returned, Valtavallo has the right to invoice the replacement products.
8. The seller shall make the determination of whether the product is defective, in its sole discretion with consideration given to the overall performance of the product.
9. These terms and conditions state Valtavallo's entire liability and obligation to purchaser and purchaser's sole and exclusive remedy in connection with defective or nonconforming products supplied by Valtavallo or the local reseller to customer.
10. No agent, distributor or dealer is authorized to change or extend the terms of the warranty on behalf of Valtavallo Ltd.
11. Valtavallo reserves the right to modify this warranty as necessary. Any modifications of this warranty shall be effective for all orders placed with seller on or after the effective date of such revised warranty.
12. A product specific warranty is available at the product data sheet at www.valtavallo.com.